

# 2024 WATER QUALITY REPORT FOR SOUTHSHORE HEIGHTS

This report contains important information regarding the water quality in our water system. The source of our water is groundwater. All of the water is purchased. Purchased water comes from KNOXVILLE WATER WORKS. Our water quality testing shows the following results:

CONTAMINANT	MCL - (MCLG)	Compliance		Date	Violation	Source
		Type	Value & (Range)			
Lead (ppb)	AL=15 (0)	90th	ND	2022	No	Corrosion of household plumbing systems; erosion of natural deposits
Copper (ppm)	AL=1.3 (1.3)	90th	0.0654 (0.0071 - 0.0775)	2022	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
950 - DISTRIBUTION SYSTEM						
Chlorine (ppm)	MRDL=4.0 (MRDLG=4.0)	RAA	1.8 (ND - 3.9)	06/30/2024	No	Water additive used to control microbes
Nitrite [as N] (ppm)	1 (1)	SGL	0.890 (ND - 0.890)	2024	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Note: Contaminants with dates indicate results from the most recent testing done in accordance with regulations.

## DEFINITIONS

- Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal (MCLG) -- The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- ppb -- parts per billion.
- ppm -- parts per million.
- pCi/L – picocuries per liter
- N/A – Not applicable
- ND -- Not detected
- RAA – Running Annual Average
- Treatment Technique (TT) – A required process intended to reduce the level of a contaminant in drinking water.
- Action Level (AL) – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Maximum Residual Disinfectant Level Goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Maximum Residual Disinfectant Level (MRDL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- SGL – Single Sample Result
- RTCR – Revised Total Coliform Rule
- NTU – Nephelometric Turbidity Units

## GENERAL INFORMATION

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water posed a health risk. More information about contaminants or

potential health effects can be obtained by calling the Environmental Protection Agency’s Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. SOUTHSORE HEIGHTS is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Our water supply has completed a service line inventory. Please contact us for information regarding the inventory and how you can access the results.

### ADDITIONAL HEALTH INFORMATION

Nitrite in drinking water at levels above 1 ppm is a health risk for infants of less than six months of age. High nitrite levels in drinking water can cause blue baby syndrome. Nitrite levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your health care provider.

### SOURCE WATER ASSESSMENT INFORMATION

This water supply obtains some or all of its water from another public water supply. It is a consecutive water supply, where an originating parent supply provides drinking water to one or more downstream supplies.

Original Supply ID	Original Supply Name
IA6342036	KNOXVILLE WATER WORKS

### CONTACT INFORMATION

For questions regarding this information or how you can get involved in decisions regarding the water system, please contact SOUTHSORE HEIGHTS at 641-792-7011.

## PURCHASED WATER INFORMATION

Our water system purchases water from the system(s) shown below. Their water quality is as follows:

CONTAMINANT	MCL - (MCLG)	Compliance		Date	Violation	Source
		Type	Value & (Range)		Yes/No	
Lead (ppb)	AL=15 (0)	90th	8.90 (ND-13)	2022	No	Corrosion of household plumbing systems; erosion of natural deposits
Copper (ppm)	AL=1.3 (1.3)	90 <sup>th</sup>	0.0787 (0.0068-0.108)	2022	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
950 - DISTRIBUTION SYSTEM						
Chlorine (ppm)	MRDL=4.0 (MRDLG=4.0)	RAA	3.6 1.3 – 4.4)	12/31/2024	No	Water additive used to control microbes
01 - FINISHED WATER AFTER TREATMENT						
Gross Alpha, inc (pCi/L)	15 (0)	SGL	2.14	07/12/2023	No	Erosion of natural deposits
Barium (ppm)	2 (2)	SGL	0.0139	01/04/2022	No	Discharge of drilling wasters; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	4 (4)	SGL	1.3	01/04/2022	No	Water additive which promotes strong teeth; Erosion of natural deposits' Discharge from fertilizer and aluminum factories
Selenium (ppb)	50 (50)	SGL	1.20	01/04/2022	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Sodium (ppm)	N/A (N/A)	SGL	154	01/04/2022	No	Erosion of natural deposits; Added to water during treatment process